

## Review of the Video

### Video: The Active Listening Scavenger Hunt Part 2

In this second video of a special two-part episode, Ms. Carmen has her students searching the town for key components of the Speaker/Listener Communication Cycle. Ms. Carmen knows that to be a good speaker, you must be a good listener. Join the Knowledge Seekers on their Active Listening Scavenger Hunt as they take part in “Looking for Listening Part 2.”

#### The Speaker/Listener Communication Cycle

- Speaker sends a message to the listener
- Listener receives the message and interprets it
- Listener gives feedback to the speaker
- Speaker receive feedback and interprets it

(Process is not complete until both have contributed to the conversation)

#### 4 Key Components of Active Listening (one-on-one or in groups)

Good listeners practice ACTIVE LISTENING. Active Listening requires the ability to LISTEN AND SPEAK. To be a good speaker you must be a good listener.

##### 1. Focus on the speaker

- Establish and maintain eye contact
- Ignore/disregard distractions

##### 2. Think about what the speaker is saying

- Listener hears and understand what the speaker is communicating
- Requires reflection and paraphrasing
- Requires asking clarifying questions

##### 3. Respond non-verbally

- Facial expressions
- Body language

##### 4. Respond verbally

- Sharing opinions and feelings
- Explaining ideas and thoughts
- Come to an agreement
- Raise issues