



## QUESTIONS TO THINK AND TALK ABOUT

### Video: Electronic Communication

*Listening*

#### Questions to Think and Talk About After Viewing the Video:

- What are the four main areas to check for prior to engaging with electronic communication?
- What are the 4 key components of Active Listening when videoconferencing?
- How can a listener improve their focus during a video conference?
- What can a listener do to improve their thinking during a video conference?
- How can a listener improve their verbal response to a speaker during a video conference?
- How can a listener improve their non-verbal response to a speaker during a video conference?
- What should a listener do in order to deal with delays when videoconferencing?