



QUESTIONS TO THINK AND TALK ABOUT

Video: Breaking The Ice

Speaking

Questions to Think and Talk About After Viewing the Video:

- Explain why conducting background research before meeting new people or groups is a good strategy for improving conversation.
- What are the five "wh" question words? Why are "wh" questions a good strategy for improving conversation?
- Describe the difference between verbal communication and non-verbal? What are examples of different non-verbal communication and body language?
- What is an example of an appropriate non-verbal gesture in the United States, but it has a negative meaning in another country?
- Why is beginning with a one-on-one conversation with a new person a better strategy than attempting to have a conversation with a whole group of people?
- If you are part of an established group, why is it your responsibility to help a new person feel welcome? How could you, and your group members, use good communication skills to help a new person feel more comfortable and at ease?