

Review of the Video

Video: The Active Listening Scavenger Hunt Part 1

In this first video of a special two-part episode, Ms. Carmen has her students searching the town for key components of the Speaker/Listener Communication Cycle. Ms. Carmen knows that to be a good speaker, you must be a good listener. Join the Knowledge Seekers on their Active Listening Scavenger Hunt as they take part in “Looking for Listening.”

The Speaker/Listener Communication Cycle

- Speaker sends a message to the listener
 - Listener receives the message and interprets it
 - Listener gives feedback to the speaker
 - Speaker receive feedback and interprets it
- (Process is not complete until both have contributed to the conversation)

4 Key Components of Active Listening (one-on-one or in groups)

Good listeners practice ACTIVE LISTENING. Active Listening requires the ability to LISTEN AND SPEAK. To be a good speaker you must be a good listener.

1. Focus on the speaker

- Establish and maintain eye contact
- Ignore/disregard distractions

2. Think about what the speaker is saying

- Work to hear and understand what the speaker is communicating
- Reflect and paraphrase
- Ask clarifying questions

3. Respond non-verbally

- Facial expressions
- Body language

4. Respond verbally

- Share opinions and feelings
- Explain ideas and thoughts
- Come to an agreement
- Raise issues